

Cookie Policy

Introduction

This is the cookie policy of The Irish Kidney Association CLG of Donor House, Block 43a, Park West, Dublin, D12P5V6, Ireland hereby referred to as "the IKA", "the company", "us" and "we"). The purpose of this cookie policy is so that individuals understand how we use cookies in relating to the use of our website <https://supportkidneycentre.ie/>.

This cookie policy is to be read within conjunction with our Privacy Policy.

Upon initial access to our website, you will be notified of the use of cookies, this cookie policy along with our Privacy Policy and asked to confirm that you wish to accept the use of cookies, and proceed to use this website, by way of an interactive 'pop up' that requires affirmative action on the part of a user. By accepting the use of cookies, a website user is accepting the terms of this cookie policy and agreeing to abide by them.

What is a cookie?

A 'cookie' is a small piece of data that a website asks your browser to store on your computer or mobile device. This allows the website to 'remember' your actions or preferences over time. Most browsers support cookies but users can set their browsers to decline them. Users can delete cookies whenever they like.

How cookies are used on websites

The two main high-level uses of cookies are:

1. Session Cookies
 2. Persistent Cookies
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1. Session Cookies are temporary cookies that are not stored on your computer or mobile device. They are used as part of the registration process for financial security purposes. A session cookie is also used to remember your language preference when viewing the site. These session cookies are erased when you close your browser, or after 20 minutes of inactivity.
 2. Persistent cookies are those placed on your computer or mobile device for a pre-determined length of time when you visit this site. This site only places cookies that are specific to this site.

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, by visiting www.aboutcookies.org or www.allaboutcookies.org.

This website uses both.

Website Cookies

We use our own cookies to recognize you when you visit our website. This means that you don't have to log in each time you visit, and we can remember your preferences and settings.

Cookie names: cf*

Google

These cookies enable Google Analytics to help us analyse basic visitor information such as visitor numbers, pages viewed, browser type and response to marketing activity. This helps us to improve our website and your experience. This information is confidential to Finance Company of Ireland Ltd and Google.

Cookie names: __utm*, __ga, __gat

Our website may use Google Analytics in order to assist us with ongoing maintenance and review, assessment and redevelopment of our website. The most common Google Analytics Cookies are:

Cookie Name	Expiration Time	Description
__ga	12 months from last visit	Used to distinguish visitors to site
__gat	10 minutes	Used to throttle request rate
__utmt	10 minutes	Used to throttle request rate
__utma	12 months from last visit	Used to distinguish visitors and pages visited. Records a unique ID, the date and time of first visit, time of current visit and total number of visits made
__utmb	30 minutes from last visit	Used to determine new sessions or visits. Stores

Data that may be logged

As stated above, some technical details in connection with visits to this website may be logged by our internet service provider for statistical purposes. Such technical details are confined to the following list:

- The IP address of a visitor's web server
- The top-level domain name used (e.g. .com, .org, etc.)
- The previous website address from which the visitor reached us, including any search terms used.
- Google analytics that shows the traffic of visitors around this website (e.g. pages accessed or documents downloaded).
- The type of web browser and operating system used by the visitor to the website.

The Company uses the above technical data and or cookies to:

- Recognise when a website user moves between pages of the company's website. This can be used to speed up access to the website as visitors may not have to log every time they use the website (if applicable).
- Carry out research and statistical analysis to help improve website content and to help the company to better understand visitor requirements and interests.
- Target our marketing and advertising campaigns by more effectively by providing interest-based content on the website.
- Make the website user's online experience more efficient and enjoyable.

Should a website user choose to provide the company with identifiable personal data during the use of the website (e.g. signing up to an account or log in, placing an online order, etc.) then we treat such information as personal data in accordance with our Privacy Policy.

The company does not collect individual identifiable data unless a website user volunteers to provide such personal data.

Managing Cookies

Your browser allows you the option of choosing whether you wish to accept cookies or not.

Different browsers make different controls available to you, below are links to the most popular manufacturers' instructions on how to accept or reject cookies. Generally, your browser will allow you the option to accept, refuse or delete cookies at all material times or those cookies relating to specific websites or third-party cookies. For informational purposes, the following list of links to the most commonly used browsers are provided without any warranty or representation as to the truthfulness, veracity or relevance of contents therein:

- [Google Chrome](#)
- [Internet Explorer](#)
- [Firefox](#)
- [Safari](#)
- [Safari Mobile](#)
- [Opera](#)

Third-party cookies

Some cookies that have been set on our website may not be related to the company. As such, the company has no control over the use of any content embedded in a company webpage that is provided by a third party, e.g. a Facebook like button, LinkedIn widget, YouTube video, Google+ button, etc.

By interacting with content embedded in the company website that is provided by a third party (e.g. Facebook, Linked In, YouTube, etc.) you acknowledge that the company has no control of any privacy or cookie practices or procedures, or lack thereof, of any relevant third parties. The company does not control the use of any cookies by any relevant third party and cannot access them. Such cookies can only be accessed by the parties who originally set them.

Users of the company website should familiarise themselves with the company's Privacy Policy and cookie policy of any relevant third party. For informational purposes, the following list of third-party cookie policies are provided without any warranty or representation as to the truthfulness, veracity or relevance of contents therein:

Google: <https://www.google.com/policies/technologies/cookies/>

Facebook: <https://www.facebook.com/policies/cookies/>

Instagram: <https://help.instagram.com/1896641480634370?ref=ig>

Twitter: <https://support.twitter.com/articles/20170514>

Third-party websites

If a website user follows a link to a third party website not controlled by the IKA, then it is the user's responsibility to familiarise themselves with, and accept or reject, any applicable cookie policy, privacy policy or data protection statement, relevant to any

third party websites. The IKA cannot accept any responsibility or liability for any third party website and or their policies or lack thereof.

Contact us

If you have any questions or comments about our cookie policy, the practices of this site or any dealing with the IKA, please contact:

Carol Moore

The Irish Kidney Association CLG

Donor House

Block 43a

Park West

Dublin 12

D12 P5V6

Ireland.

Or email info@ika.ie

We're sorry but we cannot deal with any cookie policy matters by telephone and ask that you write to the above address or email us.

Changes to this Cookie Policy

The company reserves the right in its sole discretion to amend this cookie policy at any time and without notice. Any changes will become effective upon posting the revised Cookie Policy on the website. Website users should regularly check this cookie policy for any amendments.

Cookie Policy last updated: May 2025